

Trustmark
Voluntary Benefit Solutions[®]

CONTACT INFORMATION

Office Hours: Monday – Friday, 7:30 a.m. – 5:00 p.m. CST

POLICYHOLDER QUESTIONS

General Policy Information/Cancellation Requests:

Email: CustomerCare@trustmarksolutions.com

Phone: 800-918-8877, Option 6

Send cancellation requests via fax: 262-240-0000

Claims:

Phone: 877-201-9373 x45704

Policyholders can also visit the Trustmark Website to update basic information, print claim forms, or contact us:

<http://www.trustmarksolutions.com>

Click 'Contact Us' or "File a Claim" on the home page, or select the 'Individual' tab, then 'Manage My Policy'.

EMPLOYER BILLING QUESTIONS

(cancellations, change files, billing/payment info, etc.)

General Client Services:

Email: Mequon.ClientServices@trustmarksolutions.com

Phone: 800-514-3446

Dedicated Client Service Representatives:

Tori Zimdars:

262-240-5406

tzimdars@trustmarkins.com

Independence School District

Raytown School District

ABCM Corporation

Iowa Home Care

Winnebago

Allison Ekstrom:

262-240-5429

Allison.ekstrom@trustmarksolutions.com

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